



Code of Conduct: Parents

Lambert School will be most successful where we have the respect of all, each other (including our students, parents and colleagues) and the communities in which we operate. Our reputation is dependent on a culture where every one of us acts with the highest level of integrity, honesty and takes responsibility for their actions.

Lambert School's Parent Code of Conduct sets out the ethical behaviour expected by all. It will assist everyone in solving ethical dilemmas. The school Code of Conduct outlines our key values and our expectations of you in the school environment. We expect every person within our school community to uphold the key values and expectations of this Code of Conduct when acting on behalf of or representing Lambert School.

Parents play a key role in the education of their children and should act in the best interest of students, their families, staff, and the school community. The school celebrates diversity and is an inclusive community that respects the rights, beliefs and practices of individuals and their families.

When attending the School or any School-related event, Parents should:

- Refrain from engaging in malicious or judgmental gossip (either directly or online) and ensuring that anything they say about others is fair and truthful
- Refrain from actions and behaviour that constitutes bullying, harassment, discrimination or vilification
- Refrain from offensive, insulting or derogatory language or conduct. This includes wearing clothing with offensive words or insignias
- Dress appropriately according to the occasion
- Not smoke on school grounds or within ten metres of any entrance (Tasmanian Law)
- Not possess alcohol on school grounds
- Not possess illicit drugs on school grounds
- Not attend school events if affected by alcohol or other intoxicants
- Show proper care and regard for School property, the property of others and work health and safety concerns.
- Interact civilly with staff, students and other parents at all times
- Not use abusive language or expletives, raise their voice, insult or engage in violent behaviour to anyone on school grounds or at any school-related events
- Physical contact between a parent and a child that is not theirs is prohibited. Physical contact between a parent and their own child should be minimal.

- Not discipline or raise their voice or get involved in verbal altercations with another parent or child under any circumstances
- Advise the School of areas of potential conflict, such as parenting and family court orders in accordance with relevant laws
- Respect the privacy of other students, parents, staff, contractors and volunteers in the School community
- Always behave lawfully on school grounds and observe the terms of any order, obligation or undertaking they may be subject to.
- Not contact staff outside normal school hours unless requested or authorized.
- Not intimidate, undermine, threaten, bully or harass other students, staff members or parents.
- Not disclose the personal details of a student, staff member or parent to another person without consent
- Parents should ensure they abide by the laws and the school's expectations of Parents.

Social Media

When using social media, Parents should:

- Not discuss or mention the school, its staff or any members of the School community in a negative or defamatory way
- Be respectful to staff, contractors, volunteers, other parents, and/or students
- Not use it as a means to voice grievances about the school
- Make reasonable efforts to ensure that their children comply with the School's Technology and Social Media Policy
- Not take a photo or video recording of another student, staff member or parent without the school and the individual's consent
- Not post a photo or video recording of another student, staff member or parent on social media without consent
- Not post a photo or video recording of a child that is not their own on social media without obtaining consent from the child's parent and the school beforehand
- Not disclose any confidential information of parents, staff, contractors, volunteers, and/or students to third parties without the individual's express consent
- Not make contact with students (other than their own) using any form of social media without the express consent of the student's parents
- Not post sexually inappropriate or other material that may damage the reputation of the school or create potential harm to others

Breaches of the Code of Conduct

In cases where a parent does not act in accordance with this Parent Code of Conduct towards a staff member in person or outside of the school grounds, during a phone call or via email, the staff member may take one of the following actions:

- Inform the Parent that unless the inappropriate communication ceases, the staff member may put an end to the phone call, meeting or discussion
- Request another staff member be present for the remainder of the meeting, if deemed necessary to proceed with such
- Lodge a complaint against the offending Parent in accordance with the School's Complaints Policy

The consequences for breaches of this Parent Code of Conduct will be determined by the Principal and may include the following:

- The school may ban a parent from entry to school grounds or from attending School-related co-curricular activities or other events
- The school may direct that a parent may only communicate with members of staff through a nominated School representative
- In cases of extreme or prolonged breach of this Parent Code of Conduct by a parent, the school may terminate the enrolment of the children of that parent, as determined by the Principal
- The school, where appropriate, may involve other authorities
- The school may take such other steps as it deems appropriate according to the nature of the breach

The school has a Complaints Management Policy and Flowchart that is outlined on the school website, including a Complaints reporting form. The school takes seriously any issues that are brought to its attention. If parents express their concerns to the school, they can expect to be treated with courtesy and respect in order to try to resolve the matter. Each situation will be considered as it arises and based on the issues.

Parents have the right to raise issues and concerns related to the education of their child or other matters relating to the school.